



NICB Medical Investigations Academy

The National Insurance Crime Bureau is pleased to announce the spring session of the Medical Investigations Academy. This training provides investigators in the insurance industry, law enforcement, and NICB the skills required to recognize and understand **basic** medical fraud and is intended for investigators **new** to medical fraud investigation.

Below are the program details and registration form including the agenda. **PLEASE REPRODUCE AND DISTRIBUTE THIS BULLETIN TO PERSONNEL WHO WISH TO ATTEND THIS ACADEMY.**

Date: June 1 - 4, 2015 (May 31, Sunday is a travel day).

Location: Brook Hollow Building III - Auditorium (basement level), 2950 North Loop West Freeway, Houston, Texas 77092

Academy Eligibility: Eligibility for academy attendance is restricted to the direct (not contracted) employees of member companies. Additionally, government agencies and law enforcement are eligible to attend the academy on a space available basis if their current assignment involves the investigation of insurance crime.

Limited Registration: Academy registration is **limited to 50 students** per session. If full, students will be placed on a waiting list for next scheduled academy.

Registration Cost: \$500.00 per student

How to Register: There are three ways you can register:

1. Email registration form to Melitta Kewitz at mkewitz@nicb.org
2. Fax registration to 847.544.7114, Attn: Melitta Kewitz
3. Mail registration and check payment to, NICB, 1111 East Touhy Avenue, Suite 400, Des Plaines, IL 60018, Attn: Melitta Kewitz, Training Department.

Payment Method Options:

1. Check made payable to: National Insurance Crime Bureau. Mail payment to NICB, 1111 East Touhy Avenue, Suite 400, Des Plaines, IL 60018, Attn: Melitta Kewitz, Training Department. We request that payment be made prior to the academy.

Agenda – All training classes will be conducted in the **Auditorium (basement level) of Brookhollow Building III**, 2950 North Loop West Freeway, Houston, Texas 77092, June 1 - 4, 2015. Classes begin Monday morning **8:00 am – 4:30 pm**, students should make their travel arrangements to accommodate this schedule. The NICB will provide **refreshments** and **lunch** Monday – Thursday. **Please inform us of any specific dietary requirements/restrictions.**

Dress Code: Attire is **BUSINESS CASUAL** (no jeans, shorts, sweatshirts, t-shirts, or hats while attending classes, please).

Lodging: The NICB has arranged for a limited block of rooms at the *Sheraton Brookhollow Houston, 3000 North Loop West Freeway, Houston, TX 77092. The room rate per night is \$100.00, plus tax.*

STUDENTS ARE RESPONSIBLE FOR MAKING AND PAYING FOR THEIR OWN HOTEL RESERVATIONS AT THE SHERATON. To receive the discounted rate, please contact the Sheraton at 713.688.0100 and let them know you are with the NICB Medical Investigations Academy group event. Or you can make reservations directly online using this link: <https://www.starwoodmeeting.com/Book/NICB> Guests can access the site to book, modify, or cancel a reservation from March 6, 2015 to June 5, 2015.

Hotel Location: The Sheraton Brookhollow is right next door to the Brookhollow office building auditorium where the training is being held. For additional information regarding the Sheraton, local area and transportation options, please visit their website at www.sheratonbrookhollow.com

REGISTRATION FORM
NICB MEDICAL INVESTIGATIONS ACADEMY
All classes conducted at Auditorium (basement level) of Brookhollow Building III,
2950 North Loop West Freeway, Houston, Texas 77092
June 1 - 4, 2015
Classes start Monday at 8:00am until 4:30pm

Please note - this training is intended for investigators **new** to medical fraud investigation.

Name: _____ Title: _____
(As it should appear on Certificate of Completion) (Please print or type legibly)

Company/Agency Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ E-mail: _____

Buffet lunch is provided each day; please inform us of any specific dietary requirements/restrictions:

If you do not receive a confirmation letter within 3 days of submitting your registration form, please contact Melitta Kewitz at 800.447.6282 ext. 7024 or email: mkewitz@nicb.org

Registration Cancellation Policy: Cancellations received two weeks prior to the academy are refundable. Cancellations received within the two weeks prior to the academy are refundable less a \$50 registration service charge. Cancellations received after the start of the class, are not refundable, but the fee may be applied toward a future Academy session. Please note that if you do not cancel and do not attend, you are still responsible for payment. Substitutions may be made at any time if you are unable to attend the Academy.

Registration Fee: \$500.00 per student



Medical Investigations Academy

June 1 - 4, 2015

Monday, June 1

- 8:00am** **Welcome/Introductions**
MIA Training Team
- 9:00am** **Medical Billing Forms, CPT Coding & HCPCS**
Scott Arena, Special Agent, MFTF, Houston, TX
Raun Bass, Field Information Analyst, MFTF, Houston, TX
- Break as necessary**
- 12:00pm** **Lunch**
- 1:00pm** **CPT Coding & HCPCS (continued)**
Scott Arena, Special Agent, MFTF, Houston, TX
Raun Bass, Field Information Analyst, MFTF, Houston, TX
- 2:45pm** **BREAK**
- 3:00-4:30pm** **ICD-10 Codes & Classifications**
Dr. Lawrence Stolar, BS DC MCS-P, Medical Compliance & Insurance
Consultants Grapevine, TX
- 5:30 – 7:30pm** **Welcome Reception –**

Tuesday, June 2

- 8:00am** **Medical Bill Review**
Kymberly McGhee, Special Agent, MFTF, Edison, NJ
James Keith, Special Agent, MFTF, Chicago, IL
- 10:00am** **BREAK**
- 10:15am** **Forensic & Compliance Case Review**
Dr. Lawrence Stolar, BS DC MCS-P, Medical Compliance & Insurance
Consultants Grapevine, TX

12:00pm **Lunch**

1:00pm **Drug Diversion**
Ken Pedigo, Special Agent, Ruby, VA

2:30pm **BREAK**

2:45-4:30pm **Internet Searching**
Aaron Soline, Manager, Data Analytics, Des Plaines, IL

Wednesday, June 3

8:00am **Aggregated Medical Database**
Aaron Soline, Manager, NICB Data Analytics, Des Plaines, IL

9:00am **BREAK**

9:15am **Diagnostic Testing**
Mike McKee, Senior Special Agent, Alta Loma, CA

Break as necessary

12:00pm **Lunch**

1:00pm **Clinic Inspections**
Jeff DeSimone, Special Agent, Melville, NY

2:30pm **BREAK**

2:45pm-4:30pm **DME Overview & DME Case Study**
Thomas McCourt, Special Agent, MFTF, Melville, NY

Thursday, June 4

8:00am **Chiropractic Made Simple**
Dr. Matt Kushner, DC, Medical Investigator, Travelers, Melville, NY

Break as necessary

12:00pm **Lunch**

1:00pm **Chiropractic Made Simple (continued)**

2:45pm **BREAK**

3:00pm-4:30pm **Medical Investigations Legal Overview**
Jim Hertz, Associate General Counsel, Des Plaines, IL
Wrap Up & Questions

NICB Medical Investigations Academy Course Descriptions

Medical Billing Forms/CPT Coding & HCPCS – This course explains how CPT codes are used and what they mean. CPT is defined and why it's important to know which CPT codes were billed when evaluating a case. It covers evaluation and management and the key components in selecting the appropriate level of an E/M service, code modifiers, and treatment. It explains the difference between HCPCS and CPT codes. Example of HCPCS codes for durable medical equipment will be explained.

ICD-10 Codes & Classifications – This course will cover the history of ICD, the definition of the ICD-10 code and the importance for a medical investigator to understand these codes will be addressed. This course will also discuss where these codes could be found on medical documents and how to use these codes in medical bill reviews. The objective is to be able to determine if the treatment, when presented with an ICD-10 code on a medical treatment record bill is consistent with the ICD-10 code.

Medical Bill Review – In this course the topics discussed will be, S.O.A.P. notes, billing sheets, the elements of a medical bill, explanation of benefits and explanation of reimbursement. Each one of these topics will be presented in detail and will conclude with practical exercises.

Forensic & Compliance Case Review - This presentation is an actual audit of motor vehicle accident case. The provider's examination, diagnosis, and treatment plan will be dissected to expose fraudulent diagnosis and treatment. This presentation will explain the goals and appropriate billing of therapy modalities and procedures, and how to identify fraud by comparing the provider's treatment notes to the billing records.

DME Overview & Case Study – This course will cover several examples of the most common durable medical equipment. DME trends and schemes will be discussed and how DME fraud continues to be a significant for of insurance fraud. The student will be able to describe areas of potential fraud with DME and to know what equipment is being billed and supplied. This Durable Medical Equipment case study outlines an example of a DME case.

Drug Diversion – Drug diversion will be defined, some of the investigative strategies involved with diversion will be described and the crimes associated with drug diversion will be discussed.

Clinic Inspections – This course outlines how to prepare and conduct a clinic inspection from beginning to end.

Aggregated Medical Database Overview – This course defines the aggregated medical database and provides an overview of this database.

Internet Searching - This course begins with a detailed, step-by-step instruction on how to navigate the NICB website. It provides information about NICB and the many services offered to insurers, law enforcement agencies, and representatives of the public to prevent and combat insurance fraud through data analytics, investigations, training, legislative advocacy and public awareness. Internet searching is also covered in-depth by providing useful information on how to find hidden sites deep within the web to aid with investigations.

Diagnostic Testing – This course identifies and describes some common diagnostic tests billed by medical professionals. It covers who can perform tests, the purpose, how they are performed, and how they can be abused.

Chiropractic Made Simple – This course was designed as training for investigators and claims personnel to be trained in the basics of Chiropractic Fraud Identification and Investigation. Upon completion, attendees will have a basic understanding of chiropractic/medical fraud & abuse trends in the insurance industry. They will have a basic understanding of how to identify chiropractic/medical fraud & abuse. In addition, attendees will be able to conduct basic reviews of chiropractic/medical documentation in line with billings and will be able to identify questionable claims through red flag classifications and indicators.

Medical Investigation Legal Overview – This presentation covers common types of claims involving medical fraud, what indicators to look for in medical cases and important steps to take. Legal procedures will be discussed; state rules, typical cases, criminal prosecution, recent initiatives, criminal charges and affirmative civil causes of action.